

Cooperation between the Swiss Chamber of Commercial Mediation (SCCM) and the Institution for IT and Data Dispute Resolution (ITDR)

ITDR, an association established under Swiss law, provides IT and legal mediation and arbitration expert services from highly skilled and neutral experts. Its dispute resolution procedure is based on the arbitration and mediation Rules of the Swiss Arbitration Centre (the “Swiss Rules”). It is the first such service in Switzerland focused specifically on IT and data dispute matters.

SCCM supports companies, individuals and states to prevent and resolve commercial disputes in a collaborative and efficient way. It offers a pool of skilled and experienced commercial mediators for domestic and international matters. SCCM-accredited mediators have a variety of backgrounds and experience in commercial matters. They understand the needs and concerns of parties involved in commercial disputes, from the perspective of company owners as well their employees, and for internal as well as for external disputes.

ITDR and SCCM will cooperate with SCCM on various levels in order to foster a mediation culture in Switzerland. This will enable SCCM to bring specific ICT mediation experience to the table and ITDR can profit from the long-standing experience of SCCM in the field of commercial mediation. The institutions plan to organize joint workshops and campaigns in the field of ICT mediation.

IT projects are complex and can lead to disputes on legal or technical matters. Such disputes are costly, lead to delays in projects and may even block business. Cases pending before state courts may take years until decided. They are expensive.

It is the purpose of ITDR to offer highly professional, fast and affordable procedures for conflict management for all kind of IT and data disputes independently of the amount in dispute and origin of the parties. In particular mediation proceedings can help solve complex ICT disputes at an early stage and save costs.

To enable a solution or resolve a dispute specific expertise in IT legal matters and technical know-how are necessary. ITDR has compiled lists of IT legal mediators, arbitrators and technical experts. All experts are proven to have a long-standing experience in their fields of expertise.

Contact details and further information:

www.itdr.ch or www.skwm.ch